



**An introduction to
Outside School Hours Care.**
A place to play, connect and grow.



Big School!

Let's Go!



Get a head start with OSHC

Designed for primary school children, OSHC provides a safe, fun and engaging space before and after school and throughout the holidays!

We understand how busy family life can be. Whether you're working, studying, or just need extra flexibility, OSHC offers peace of mind, with qualified educators caring for your child in a relaxed, social environment.

How can we support your child's development?

School readiness

Starting school can be daunting for kids. Our programs help set children up for the best possible day at school and create an environment where friendships can thrive outside of the classroom.

Where play meets potential

We are passionate about play. We understand the important role it has in a child's positive learning and development. That's why all our programs are designed around play, fun and friendship.

Life skills

We give children the opportunity to learn about and practice important life skills like taking care of themselves and the environment around them, extending on what's taught in the classroom.

Social development

Monash University¹ research found that our Adventure Program scored highly on learning outcomes relating to identity, social connection and wellbeing. 90% of children reported that our program helped them look after themselves and their friends.

¹ Jiang, Vicky. Child Impact Report: An Empirical Study for Junior Adventures Group. Faculty of Education, Monash University, 2024.

**Don't miss our
FREE webinars**

**"Big School Let's Go!"
for prep and kindy parents.**

Featuring

**Play Australia CEO, Robyn Monro Miller
+ JAG Australia CEO, Melinda Crole**

Join us as we share why play is vital for child development and offer practical tips for school readiness and how OSHC can help.

We will also cover important information such as how to enrol and the Child Care Subsidy (CCS).



2 sessions available

**11th November 2025
8pm - 9:15pm (AEST)**

OR

**21st January 2026
8pm - 9:15pm (AEST)**

[Click here to register](#)

Term Time
FUN

Where play *meets* potential



Our Adventure Program activities run during term time and are based on 7 important themes to help support your child's development by giving them the opportunity to express themselves through play.

Join us in the mornings for **Rise then Shine** and in the afternoons for **Stay and Play**.



Wellbeing Warriors

Discover a range of activities specially designed to help you feel good by boosting happiness, mindfulness, and well-being.



Super Sports

Super fun and sporty sessions designed to develop essential skills for a lifetime of active living.



Power Teams

Join in fun games, thrilling challenges, and exciting group activities to build team skills for life.



Global Kids

Embark on a journey to become a better global citizen and protect our planet by exploring the world around us.



Flavour Fest

Explore the tasty world of food and nutrition through fun and interactive experiences.



Creative Inventors

Let your imagination soar as we engage in creative activities that combine expressive arts, materials and crafts.



Brain Boosters

Explore the wonders of the world with hands-on STEM activities.

**GOOD
VIBES**

The place to be while school is out!

At Holiday HQ, every school break is packed with variety, creativity, and fun – all centred around a fresh new theme each holidays.

Each day brings something different, from arts and crafts, sports, and STEM challenges to cooking classes, outdoor adventures, and interactive workshops. Our experienced program team design activities that spark imagination, build confidence, and keep kids engaged from drop-off to pick-up.

With exciting excursions and hands-on experiences, Holiday HQ is the ultimate destination for kids to explore, create, and make new friends – all while enjoying a well-earned break from the school routine.



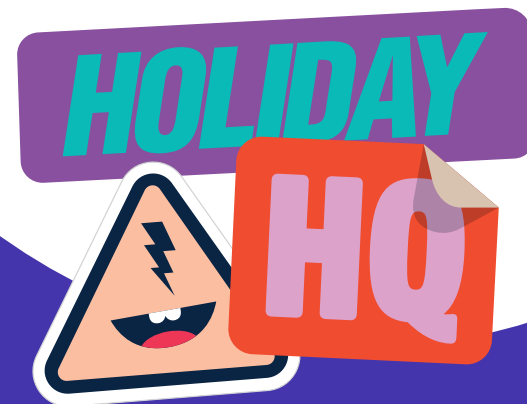
Gear up for exciting trips to amazing destinations! Explore the cinema, wildlife centres, historical sites and more.



Craft your own unique creation and take it home as a Holiday HQ souvenir!



Experience special performances, games, or activities delivered right to your service by experts.



Some of our recent themes



How to enrol



It takes around 10-15 minutes to enrol, so it's a great time to grab a cuppa!

What you'll need:

- **Centrelink Customer Reference Numbers** (CRNs) for yourself and your child if you would like to claim Child Care Subsidy (CCS). Note that the person completing the enrolment must be the same person linked to the child for CCS
- **Bank account details** or card for direct debit
- One or more **emergency contacts**
- **Doctor's contact information**, management plan for any relevant medical conditions and your child's immunisation records

Tips:

Your email address will be your username and the main contact point.

Don't forget to download the Kidsoft app on your mobile to manage your bookings!

Steps:

- 1 Click [HERE](#) to register as a new Kidsoft user
- 2 **Validate your registered email address** (you will receive an email)
- 3 **Create your account password**
- 4 Go to the 'Enrol' menu option and click "Register/Waitlist"
- 5 **Select your service in 'Find a Place'** and click 'Create Waitlist'
- 6 **Complete the 'Waitlist' form** by adding your child's details (separate one for each child)
- 7 **Complete the enrolment form** and your local service team will be in touch.

We're here to help!

Our friendly Customer Experience Team is here to assist with any enquiries.

accounts@helpinghandsnetwork.com.au
1300 612 462

For service specific information and contact details, head to www.helpinghandsnetwork.com.au and search for your school.



Gifts from us to you

When you enrol by 28 February 2026, we'll provide a Welcome Pack to new prep and kindy families which can be collected from your service. It's full of helpful information about your service, plus a few extra bits for the little ones.

We hope they love their new bag tag and sticker set!

That's not all...

Once enrolled you'll be eligible to book

x3 FREE FRIDAYS*

1 x Holiday HQ January

1 x Rise then Shine Term 1 (before school)

1 x Stay and Play Term 1 (after school)

Only available for our new prep enrolments!
Make sure you enrol and claim your free sessions ahead of Holiday HQ January to take advantage of your 3 full sessions.

To find out how to claim and to see all T&Cs please [CLICK HERE](#).

*T&Cs apply - offer ends 2 April 2026.



Save on your OSHC fees with Child Care Subsidy

OSHC is a CCS-eligible service, just like daycare

Your family could carry on receiving subsidies of **up to 90%** on your Rise then Shine, Stay and Play and Holiday HQ fees when your child starts primary school.

You can submit a claim through your myGov account.

Find out more...

To access more **information and helpful guides** on the Services Australia website [CLICK HERE](#) or **call 136 150**

To find out what your family might pay, you can use the **Child Care Subsidy Calculator** at startingblocks.gov.au

For more information from us, [CLICK HERE](#) to visit the dedicated CCS page on our website.

You can also **contact our Customer Experience Team** on: **1300 612 462**

The “3 Day Guarantee”

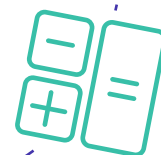
Great news! From 1 January 2026, **all CCS eligible families will receive a minimum of 72 subsidised hours of childcare per fortnight**, regardless of the family's hours of recognised activity.

For OSHC, this is approximately 6 days of Holiday HQ per fortnight and stretches even further for termtime sessions, Rise then Shine & Stay and Play!

Who is eligible?

Most families earning up to \$535,279 a year are eligible for the subsidy.

Families earning \$85,279 or less could get 90% off their OSHC fees.



We're so excited to welcome your family!

Here are some links you might find helpful:

[Our website](#)

[Prep & Kindy support on our webpage](#)

[More information on how to enrol](#)

[Child Care Subsidy support](#)

[3 Free Fridays T&C's and to redeem](#)

[Webinar registration](#)

[Sign up to our emails](#)

